

PARTICIPANT INFORMATION FOR QUT RESEARCH PROJECT
– Stakeholder Interviews: Consumer –
Partnering for high-value prosthesis selection
QUT Human Research Ethics Committee Approval Number 7690

RESEARCH TEAM

Dr Michelle Allen 07 3138 6182, M27.Allen@qut.edu.au	Implementation Scientist - Australian Centre for Health Services Innovation (AusHSI), Queensland University of Technology
Professor Steven McPhail	Academic lead - Australian Centre for Health Services Innovation (AusHSI), Queensland University of Technology
Dr David Brain	Health economist - Australian Centre for Health Services Innovation (AusHSI), Queensland University of Technology
Mr. Robert Zuanetti	Lived experience expert and volunteer peer mentor
Professor Ian Harris	Orthopaedic surgeon and researcher - Ingham Institute for Applied Medical Research, University of New South Wales
Professor Ross Crawford	Orthopaedic surgeon and researcher – Prince Charles Hospital and Queensland University of Technology
Dr Sumudu Hewage	Researcher - Australian Centre for Health Services Innovation (AusHSI), Queensland University of Technology
Dr Pakhi Sharma	Researcher - Australian Centre for Health Services Innovation (AusHSI), Queensland University of Technology

DESCRIPTION

This research project is being undertaken by the Australian Centre for Health Services Innovation (AusHSI) at Queensland University of Technology (QUT). The project is designed to explore and understand potential approaches to reduce unwarranted variations in prosthesis selection for knee and hip arthroplasties.

You are invited to take part in this project because you are a healthcare consumer (or carer) who has had or is likely to need a hip or knee replacement.

PARTICIPATION

Your participation will involve a 30–60 minute online interview. The interviewer will ask you about potential approaches to reduce unwarranted variation in hip and knee arthroplasties, and the potential barriers and enablers to implementing these approaches. You don't have to answer any questions you don't want to answer. There are no right or wrong answers, just your opinion and experience.

With your permission and consent, we will audio/video record this chat and transcribe this later. An external transcription service called DAATS transcription may be used. DAATS are based in Adelaide and have a signed confidentiality agreement with QUT. Any identifying comments will be removed from the notes and from the transcription of the recording. You can choose if you want to switch on your video or participate with audio (voice) only. If you don't want to be recorded, you can still participate. The facilitator will take notes during the interview.

You can choose if you want to participate or not. Nobody outside of the QUT based research team will know if you
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say yes or no. If you do join and change your mind later, it's okay to leave anytime without penalty. You can also withdraw from the research at any time (even after the interview), via a withdrawal form or by email or phone. You should be aware that data collected up to the time you withdraw may form part of the research project results. All analysed data will be de-identified (that is, personal information like your name will not be used). Your decision to participate or not will not impact your current or future relationship with your employer, your health service provider, your private health insurer, or QUT. A summary of the findings will also be shared with participants.

If you would like a support person or translator to attend the interview with you, or if you would like closed captions, we are happy to accommodate this. Please indicate any additional supports on your consent form.

EXPECTED BENEFITS

Your thoughts and ideas will help us understand and explore potential approaches to reducing unwarranted variation in prosthesis selection, as well as what is needed to implement them in healthcare settings in the future. This information can be used to design and select potential approaches for future use, which in turn could improve patient care and outcomes, as well as improve the healthcare system. In addition, a \$50 Coles/Myer voucher will be provided to you after your interview as compensation of your time.

RISKS

We want to make sure you feel comfortable during our chat about reducing unwarranted variation in hip and knee arthroplasties. We want to let you know that there are minimal risks with participating in this research project. This includes:

- Stakeholders (all) may feel anxious when they express opinions during the discussions
- Stakeholders (all) may feel discomfort/distress feeling that their answers may affect their employment or working relationships with others
- Healthcare consumers may feel an additional discomfort/distress feeling that their answers may affect their healthcare

We will do our best to make sure these risks are kept to a minimum by doing the following:

- Asking only for your opinion. There are no right or wrong answers.
- Outlining the purpose of the interview at the beginning of the meeting and reminding you of your option to stop participating in the research at any time without penalty
- You will not be identified in interview transcripts, and we will carefully remove or change any information that could potentially identify you before results are shared.
- You will have the opportunity to provide review your transcript and provide one-on-one feedback about the meeting to the interview facilitator by phone, email, or appointment.
- Interviews are conducted by a very experienced researcher who has undergone training and is familiar with the process and required actions to put participants at ease during interviews.

QUT provides for up to three free psychology, family therapy or counselling services for research participants of QUT research projects who may experience discomfort or distress as a result of their participation in the research. Should you wish to access this service please call the Clinic Receptionist on **07 3138 0999** (Monday–Friday only 9am–5pm), QUT Psychology and Counselling Clinic, 44 Musk Avenue, Kelvin Grove, and indicate that you are a research participant.

Alternatively, Lifeline provides access to online, phone or face-to-face support, call **13 11 14** for 24-hour telephone crisis support. Support specifically designed for Aboriginal and Torres Strait Islander peoples can be accessed 24/7 by calling **13YARN (13 92 76)**. For people aged up to 25, you can also call the Kids Helpline on **1800 551 800**. For information on mental health support in your area for CALD, refugee, LGBTQIA+, or other diverse communities can be found at <https://mymentalhealth.org.au/services/support-for-diverse-communities>.

PRIVACY AND CONFIDENTIALITY

We want you to feel comfortable sharing your thoughts with us. All of your answers will be kept private and won't be shared with anyone unless we have to by law. We won't use your name or any identifying information when we share our findings.

As this research project involves audio or video recordings, it's important to know how the data will be kept safe and what will happen to it:

- All data collected as part of this research project (including electronic copies of the recordings) will be deidentified (meaning that the research team will remove any personal information so that it can't be connected to anyone). This data will be stored on a secure server that only the QUT project team can access, or in a locked filing cabinet (if paper copies). This data will be destroyed 5 years after the last publication (report of the project findings).
- The data collected will only be used for this research project. It won't be used for anything else. However, the overall findings and results from the study may be used in the future for different projects e.g. themes from the interviews inform changes to hospital protocols. No individual names or information that can identify someone involved in the project will be used.

Any data collected as part of this research project (such as the recording of the interview, and the transcripts of those recordings) will be stored securely as per QUT's Management of Research Data policy (https://www.mopp.qut.edu.au/D/D_02_08.jsp).

It is anticipated that the results of this research project will be published and/or presented in a variety of forums. In any publication and/or presentation, information will be provided in such a way that the risk of you being identified is very low – for example, direct quotes from your interview would not include your name, and any potentially identifying details will be removed.

We may use non-identifiable data (such as anonymous transcripts from the interviews) for future projects related to the outcomes from this research – if you have any concerns about this or do not want your information retained for future research, please let the research team know when signing your consent form.

Information from this project that has a low risk of identifying you may be used in future projects only if you consent, and certain conditions are met. These conditions are:

- Any personal information that could reveal who you are will be removed or changed before files are shared with other researchers or results are made public.
- Access to the data will require approval from researchers on this project who may request to be a collaborator on any future study to ensure your information has been interpreted correctly and so that the risk of you being identified is very low.
- Before the data is released and shared with other researchers, they will need to get the right approvals from a Human Research Ethics Committee. This is done to make sure everything is done ethically and with your privacy in mind.

CONSENT TO PARTICIPATE

We will ask you prior to your interview to indicate your consent to participate in written form. We will also ask your permission to audio record the session. **If you are interested in participating**, please contact either:

Dr Michelle Allen at: m27.allen@qut.edu.au, (07) 3138 6182; OR Dr Sumudu Hewage - sumudu.hewage@qut.edu.au, (07) 3138 6078

QUESTIONS / FURTHER INFORMATION ABOUT THE RESEARCH PROJECT

If you have any questions or require further information, please contact:

Dr Michelle Allen - m27.allen@qut.edu.au or (07) 3138 6182.

Dr Sumudu Hewage - sumudu.hewage@qut.edu.au or Ph: (07) 3138 6078

CONCERNS / COMPLAINTS REGARDING THE CONDUCT OF THE RESEARCH PROJECT

QUT are committed to research integrity and the ethical conduct of research projects. If you wish to discuss the study with someone not directly involved, particularly in relation to matters concerning policies, information or complaints about the conduct of the study or your rights as a participant, you may contact the QUT Research Ethics committee on humanethics@qut.edu.au or orei.enquiries@qut.edu.au

THANK YOU FOR HELPING WITH THIS RESEARCH PROJECT. PLEASE KEEP THIS SHEET FOR YOUR INFORMATION.



Australian Centre
for Health Services
Innovation



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STATEMENT OF CONSENT

By signing below, you are indicating that:

- I have read and understood the information document regarding this project.
- I have had any questions answered to my satisfaction.
- I understand that if I have any additional questions, I can contact the research team.
- I understand that I am free to withdraw at any time, without comment or penalty.
- I understand that I can contact the QUT Human Research Ethics Committee on humanethics@qut.edu.au if I have concerns about the ethical conduct of the project.
- I understand that the project may include an audio recording, and that these recordings may be transcribed by an external transcription service (*please advise the study team if you do not wish your interview to be recorded or the external transcription service used*).
- I understand that the results of this study may be used in a publication.
- I understand that non-identifiable data collected in this project may be used as comparative data in future projects.
- I agree to participate in the project.

If you are a participant, please sign below:

Signature		Date	
Name of participant (please print)			

In addition, I consent to (please tick if applicable):

☐ Non-identifiable data being used as comparative data in future projects.

If you require any additional support to attend the interview (e.g. translator, parking), please detail this below:

PLEASE RETURN THIS PAGE TO THE STUDY TEAM. KEEP PAGES 1-3 FOR YOUR OWN REFERENCE.



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PARTICIPANT INFORMATION FOR QUT RESEARCH PROJECT
– Stakeholder interviews: Support person/ Translator–
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- I understand that the project may include an audio recording, and that these recordings may be transcribed by an external transcription service (*please advise the study team if you do not wish your interview to be recorded or the external transcription service used*).
- I understand that the results of this study may be used in a publication.
- I understand that non-identifiable data collected in this project may be used as comparative data in future projects.
- I agree to participate in the project as a support person and/ or translator.

If you are a support person and/ or translator, please sign below:

Signature		Date	
Name of support person/ translator (please print)			

In addition, I consent to (please tick if applicable):

☐ Non-identifiable data being used as comparative data in future projects.

If you require any additional support to attend the interview (e.g. translator, parking), please detail this below:

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